



Summary of Infant Acorns Parent Survey **[Survey sent Jan 2025]**

Thank you very much to all of you who took the time to respond to our parent survey we sent out at the start of this term. We had 45 families respond and have taken the time to read all the comments and feedback we received.

Highlights of results:

- 100% say their child feels settled and is happy to come to Acorns
- 100% are happy with the service provided by Acorns
- 100% are happy with the range of activities on offer
- 100% are happy with the communication between Acorns staff and parents
- 100% say they would recommend Acorns to other parents
- 100% are happy with the breakfast provided in the mornings
- 93% are happy with the after school meals provided in the afternoons

Here are some of the lovely comments we received:

- *Thank you for all your hard work and for looking after the children so well!! We are very lucky!*
- *Thank you very much for all the staff, we are very happy with the care and support!!*
- *Always welcoming and friendly. Our daughter enjoys coming to wraparound. They are happy to address any issues we have.*
- *[He] really enjoys acorns and we are very happy with the service provided*
- *Thank you to all the Acorns staff for their kind and caring manner looking after our child, we are very grateful for all they do.*
- *The Acorns team are all amazing, [she] loves her time there.*

Reviewing all the feedback, we would like to address some comments regarding our meal provision:

Our caterers, Nourish, prepare the school lunches and after school club meals. They balance the after school club meal choices with what is on offer during the school day for lunch to ensure, across the week, children are provided with a balanced and varied menu. The nutritionist at Nourish ensures we follow our Healthy Schools guidance to ensure all the food supplied in Burlington is nutritionally appropriate, especially paying attention to sugar and salt levels. Everyday, we offer carrots, cucumber and pepper sticks to ensure the children eat fresh vegetables alongside their hot meal or sandwich. At the start of this term, we have reminded Nourish to supply these vegetables and made sure that they are offered to each child everyday.

We serve the food at about 4.15pm, with portions aimed at being adequate to keep the children going till home time; it is not meant to be a replacement for dinner and indeed we understand children may well need a snack or light meal before bedtime. Where possible and if requested by



the child, we do offer a second smaller helping of the hot meal. At the beginning of this month, we also reviewed portion sizes for certain meals, e.g. pizza, to ensure there is enough being offered for hungry children.

The numbers of children we cater for in Acorns do not allow us to offer a similar variety and menu selection to what you may be used to for school lunches. Furthermore, we'd like to remind parents that we have to maintain a careful balance to provide familiar food that children eat quickly and happily - we do not want children struggling to eat food after a long day.

At breakfast club, we offer a range of cereals, bread, sugar-free jam and high fibre pancakes. The cereals are all high fibre /low sugar varieties, such as supermarket brand Shreddies and Cheerios. We have offered fruit to children in the past but unfortunately it has never proven popular. Following feedback, we will re-introduce a few types of fruit that have been cut up for ease. We will encourage children to take some fruit with their breakfast.

Finally, as suggested by one of the parents, we are exploring a monthly cooking activity to take place during the after school club session that will feature children making a healthy snack together. We will update you in our next photo termly newsletter.

We hope this summary is helpful. Thank you so much for providing valuable feedback that helps us to monitor and improve our service. Finally, please remember you can always get in touch to share feedback or comments via the email acorns@burlingtoni.org.uk.

Thank you and best wishes,
Acorns Team at Burlington Infant & Nursery School

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