



## Summary of Infant Acorns Parent Survey [Survey sent Jan 2026]

Thank you very much to all of you who took the time to respond to our parent survey we sent out at the start of this term. We had 43 families respond and have taken the time to read all the comments and feedback we received.

### Highlights of results:

- 98% say they would recommend Acorns to other parents**
- 98% are happy with the communication between Acorns staff and parents**
- 98% are happy with the service provided by Acorns**
- 98% are happy with the range of activities provided by Acorns**
- 93% say their child is settled and enjoys coming to Acorns**

Here are some of the lovely comments we received:

- *Fabulous offering, thank you to Mathu and all the team for the care and affection.*
- *It's a fascinating, very well organised and well run club with friendly staff, good meals and a great balance of outdoor play and calmer inside craft activities etc. My daughter really looks forward to attending.*
- *[My child] enjoys going to Acorns, before and after school... he does enjoy free play, especially after more structured school time. Overall, I am very happy with Acorns. All staff I have contact with are very nice and helpful.*
- *[My child] loves Acorns and can't wait to come to you every morning before [school].*
- *Thanks for your hard work! Overall very happy with Acorns.*
- *We are very happy with Acorns ... we are very well informed. The other day when I picked up, I noticed they were playing active games in the hall which was so nice to see.*
- *[My child] loves the cars and food! He's always happy when he comes home - thanks!!*
- *The staff are friendly and [my child] is always happy to attend.*
- *Thank you very much for all the after school club teachers providing a very comfortable "homelike" environment that our child enjoys so much. We very much appreciated all of the hard work and kindness for our child. Love that our child is making friends, receiving reward stickers after tidying up, and making arts and crafts, these are our highlights and make us smile - thank you for everything!!*

Some of you will receive direct responses to your comments and feedback over the next few days. As a reminder, please do leave your child's name with the survey response as it helps us to tailor our response back to you directly.



Reviewing all the feedback, we would like to address some comments regarding our meal provision:

**Can the after school meals be more healthy and contain less 'processed' foods?**

We work closely with our caterers, Nourish, to ensure that the food served at Acorns is balanced, varied, and nutritious. Our menus follow Healthy Schools guidance—carefully monitoring sugar and salt levels—and are designed to complement the lunch menu so children get a good variety across the week. Every day, we provide fresh carrots, cucumber, and pepper sticks alongside the hot meal or sandwich to ensure children are getting their fresh vegetables. You can always view the latest Acorns menu on our [website](#).

While we cannot offer the same extensive variety as the main school lunch service, our after-school menu is carefully chosen. After a long school day, we find that children prefer familiar, comforting food that they can eat happily and easily.

Meals are served around 4:15 pm. This is designed as a substantial "tea" to keep energy levels up until pick-up time; it is not intended to replace a main evening dinner and indeed we understand children may well need a snack or light meal before bedtime. Where possible and if requested by the child, we do offer a second smaller helping of the hot meal.

Finally, if you want to know more about how your child is eating whilst at Acorns, please do ask the staff when you collect your child. If you have a specific concern about your child's meals (to change meal selection, for example), please email Navita on [acorns@burlingtoni.org.uk](mailto:acorns@burlingtoni.org.uk)

We hope this summary is helpful. Thank you so much for providing valuable feedback that helps us to monitor and improve our service. Finally, please remember you can always get in touch to share feedback or comments via the email [acorns@burlingtoni.org.uk](mailto:acorns@burlingtoni.org.uk).

Thank you and best wishes,  
Acorns Team at Burlington Infant & Nursery School

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