



## Summary of Infant Acorns Parent Survey [Survey sent July 2022]

Thank you very much to all of you who took the time to respond to our parent survey we sent out earlier this month. We had 40 families respond and have taken the time to read all the comments and feedback we received.

### Highlights of results:

- 100% would recommend Acorns to another parent
- 100% are happy with the service provided at Acorns
- 100% say their child feels settled and is happy to come to Acorns
- 98% are happy with the communication between staff and parents
- 95% are happy with the range of activities on offer

Here are some of the lovely comments we received:

- *We're very happy with Acorns, [she] loves attending. Thank you!!*
- *I know [he] is in very good and safe hands. If he ever has an issue, we will be able to address with confidence. [He] loves the acorn teacher!*
- *Thank you to everyone who works at Acorns, you've kept my girls happy, occupied and safe after school over the last three years.*
- *I'm really impressed with just how caring and lovely the staff are to the children!*
- *Thank you to all the lovely caring staff at Acorns.*

Reviewing all the feedback, there were 2 common areas raised that we would like to address:

### **1. After School Meals and Breakfast**

Our caterers, Radish, have a nutritionist in place to ensure all food is in line with current health guidelines for children. Radish prepare the school lunches and after school club meals. They also balance the after school club meal choices with what is on offer during the school day for lunch to ensure, across the week, children are provided with a balanced and varied menu. Ahead of September, we have worked closely with Radish to ensure there is no duplication between the lunch option and after school menu option on each day so we can avoid, for example, children eating pasta twice in a day.

The numbers of children we cater for in Acorns does not allow us to offer a similar variety and menu selection to what you may be used to for school lunches. Unlike other after school provisions, we do offer hot meals 4 days a week (with sandwiches on Friday as a result of typically lower attendance and earlier pick ups). Ahead of September, we have asked Radish to ensure more fresh vegetables / salad (e.g. 2 of the following on any given day: tomatoes, cucumber, carrots, red peppers, salad) are offered with all the after school club meals.

We had a query about what is offered at breakfast time. We offer a range of cereals, bread, sugar-free jam and high fibre pancakes. The cereals are all high fibre /low sugar varieties, such as supermarket brand Shreddies and Cheerios.



## **2. Range of Activities and Communication to Parents**

The planning of activities for the Acorns after school club continues to be an area of focus for our Acorns Supervisor. We will continue to incorporate more structured art and craft projects as well as the free play. We do maintain that Acorns after school club should be a place where children can play, relax and unwind after a busy school day; to this end we will continue to have construction, free play, drawing and toys on offer as well as time spent outdoors (weather dependent).

Following feedback in previous surveys, this term saw the launch of our parent [newsletter](#) with a summary of activities from the Summer term together with photos. We aim to produce this every term and would welcome any feedback on this new initiative. We will aim to include more details on the types of activities on offer each term.

If you would like more specific feedback or information on how your child has got on at Acorns on a particular day, please do approach the staff at pick up and ask them what happened / what your child ate; they will be always willing to share details.

We hope this summary is helpful. Thank you so much for providing valuable feedback that helps us to monitor and improve our service. Finally, please remember you can always get in touch to share feedback or comments via the email [acorns@burlingtoni.org.uk](mailto:acorns@burlingtoni.org.uk).

Thank you and best wishes,  
Acorns Team at Burlington Infant & Nursery School

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