



## **Summary of Infant Acorns Parent Survey** **[Survey sent Jun 2025]**

Thank you very much to all of you who took the time to respond to our parent survey we sent out at the start of this term. We had 60 families respond and have taken the time to read all the comments and feedback we received.

### **Highlights of results:**

- 100% say they would recommend Acorns to other parents
- 100% are happy with the communication between Acorns staff and parents
- 98% are happy with the service provided by Acorns
- 98% are happy with the breakfast provided in the mornings
- 96% are happy with the after school meals provided in the afternoons

Here are some of the lovely comments we received:

- *Many thanks to the Acorns Team for the care and support [our daughter] has received during her time at Infant Acorns. Mathu is always welcoming and creates a supportive, nurturing environment for the children. From reception until the end of year 2, our experience has been positive throughout.*
- *Thank you to all acorns staff for your hard work and looking after our kids*
- *The staff deserve a medal.*
- *I think the Acorns staff are fabulous! My child has been coming for a couple of years now and he still enjoys going. The staff are approachable and kind. Thank you for taking such great care of my boy!*
- *Acorns staff are always very polite. And speak to the parents if there is an issue.*
- *As full time working parents, we are hugely grateful for this provision. The staff are friendly, approachable. We feel it's a healthy and encouraging after school environment that has helped him develop skills outside the day to day classroom.*
- *Having Acorns is a lifesaver! I especially love that it has allowed my Year 2 daughter to remain really good friends with her blue nursery classmates who are currently in other classes and to widen her friendship group with children in other classes and years.*
- *Excellent service all-round, a great team, thank you.*
- *Acorns staff are the kindest loveliest bunch, it is such a weight off my mind knowing my child is cared for so attentively, and the breakfast club is a godsend to working parents! Thank you.*

Reviewing all the feedback, there are a few isolated anonymous comments which we would like to address here. Some of you will receive direct responses to your comments and feedback. As a reminder, please do leave your child's name with the survey response as it helps us to tailor our response back to you directly.

### **In afternoon Acorns, can the children play outside or in OPAL?**

Yes. Children are taken outside during all after school Acorns sessions unless the weather is really not suitable. Since the introduction of OPAL, we are pleased that the Acorns children also have



access to many of the resources when outside. Acorns staff often play children's favourite games such as 'duck duck goose' and team games to structure the time spent outdoors. We always include photos of the outdoor activities in our termly photo newsletter.

**Can the after school meals be more healthy and contain less 'processed' foods?**

Our caterers, Nourish, balance the after school club meal choices with what is on offer during the school day for lunch to ensure, across the week, children are provided with a balanced and varied menu. The nutritionist at Nourish ensures we follow our Healthy Schools guidance to ensure all the food supplied in Burlington is nutritionally appropriate, especially paying attention to sugar and salt levels. Everyday, we offer carrots, cucumber and pepper sticks to ensure the children eat fresh vegetables alongside their hot meal or sandwich.

The numbers of children we cater for in Acorns do not allow us to offer a similar variety and menu selection to what you may be used to for school lunches. Furthermore, we'd like to remind parents that we have to maintain a careful balance to provide familiar food that children eat quickly and happily - we do not want children struggling to eat food after a long day.

**It would be helpful if the payments could be made monthly rather than half termly to help with budgeting.**

If required, we can accept monthly payments rather than half termly. Please email Navita at [acorns@burlingtoni.org.uk](mailto:acorns@burlingtoni.org.uk) to discuss.

**It will be wonderful if we can also encourage the kids to do some academic homework e.g writing for older kids.**

We do understand that some parents would appreciate us to offer a 'homework' area or some more classroom-linked activities. Unfortunately, we do not have the space nor the staffing to facilitate this adequately. We are committed to ensuring Acorns after school club is a place where children can play, relax and unwind after a busy school day.

We hope this summary is helpful. Thank you so much for providing valuable feedback that helps us to monitor and improve our service. Finally, please remember you can always get in touch to share feedback or comments via the email [acorns@burlingtoni.org.uk](mailto:acorns@burlingtoni.org.uk).

Thank you and best wishes,  
Acorns Team at Burlington Infant & Nursery School

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