



Summary of Infant Acorns Parent Survey **[Survey sent June 2026]**

Thank you very much to all of you who took the time to respond to our parent survey we sent out at the start of this term. We had 54 families respond and have taken the time to read all the comments and feedback we received.

Highlights of results:

- 100% say their child is settled and enjoys coming to Acorns**
- 100% are happy with the service provided by Acorns**
- 100% say they would recommend Acorns to other parents**
- 98% are happy with the communication between Acorns staff and parents**
- 98% are happy with the range of activities provided by Acorns**
- 97% are happy with the breakfast provided by Acorns**
- 92% are happy with the after school meals provided by Acorns**

Here are some of the lovely comments we received:

- *All the staff are very friendly and helpful, very happy with Acorns overall*
- *I am really happy with the way Mathu provides feedback and takes care of my child*
- *I am incredibly grateful for the care provided at Acorns. Both my children have used it and the staff are brilliant, the children have always been happy and felt supported and I always have felt the staff know my children well. Special shout out to Mathu who has a great sense of humour and works so hard. Over the years the team have been so flexible and kind when I've had issues rushing back from work. I really feel very lucky that the school provides this level of pre and post school care. Thank you!*
- *The Acorns team is great. They have such a lovely personal connection with [our son] and he really enjoys his time there.*
- *Thank you for making Acorns a fun, safe and engaging place for the children to be. It's a great addition to the children's learning and enjoyment, as well as being an invaluable support to working parents.*
- *Love Acorns - [She] loves her time there, love how much time they spend doing arts and crafts, the food offering seems way better than at other local schools and the staff are all lovely.*
- *My daughters have been very happy at Acorns and would like to thank the staff so much for all they do.*

Some of you will receive direct responses to your comments and feedback over the next few days. As a reminder, please do leave your child's name with the survey response as it helps us to tailor our response back to you directly.



Reviewing all the feedback, we would like to address some comments regarding our meal provision:

At Breakfast Club, we offer a selection of cereals, toast with sugar-free jam and high-fibre pancakes. The cereals are all high-fibre, lower-sugar options, such as supermarket-brand Shreddies and Cheerios. This year, we have also reintroduced a selection of prepared fresh fruit, cut into child-friendly portions, and we actively encourage children to include fruit as part of their breakfast.

We work closely with our caterers, Nourish, to ensure that the food served at Acorns After School Club follows the Healthy Schools guidance - with careful attention to sugar and salt levels. The Acorns menu is carefully planned to complement the school lunch menu so that children benefit from a broad range of foods and nutrients across the week. Each day, we also provide fresh carrot, cucumber and pepper sticks alongside the hot meal or sandwiches, helping to increase children's vegetable intake.

The number of children we cater for in Acorns means we are unable to offer the same level of variety and menu choice that you may be familiar with our school lunches. Our priority is to provide balanced, easy to eat meals that children enjoy eating at the end of a busy school day. We therefore focus on offering familiar, child-friendly options that children will eat happily at around 4.15-4.30pm, providing a light meal to sustain them until they go home. This is not intended to replace a main evening dinner; indeed we understand children may well need a snack or light meal before bedtime.

We hope this summary is helpful. Thank you so much for providing valuable feedback that helps us to monitor and improve our service. Finally, please remember you can always get in touch to share feedback or comments via the email acorns@burlingtoni.org.uk.

Thank you and best wishes,
Acorns Team at Burlington Infant & Nursery School

Burlington Infant & Nursery Acorns
Burlington Road, New Malden, KT3 4LT
Club Mobile Phone: 07947 681 570
Club Email: acorns@burlingtoni.org.uk
Head Teacher: Mrs S Yay-Walker